



QA Level 2 Award in
**Moving People
Safely (RQF)**

Qualification Specification

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Key Qualification Information

Qualification number:	603/2745/5
Operational start date:	18 Dec 2017
Total Qualification Time (TQT):	14
Guided Learning Hours (GLH):	12
Number of units:	2 mandatory units
Assessment Methods:	<ul style="list-style-type: none"> • Theory assessment/multiple choice question paper: 2 x 15 question paper (minimum score 11 per paper) • Practical assessment – 6 completed throughout the course



Qualsafe Awards

Not only is Qualsafe Awards (QA) one of the largest Awarding Organisations (AO) in the UK, we are also the biggest AO for First Aid qualifications, making us an extremely trusted and recognisable name that employers look for when selecting a training provider.

We are recognised and regulated by the Office of Qualifications and Examinations Regulation (Ofqual), Qualifications Wales and the Northern Ireland Council for the Curriculum, Examinations and Assessment (CCEA). This means we can offer Centres an extensive range of qualification suites including First Aid; Prehospital Care; Health and Safety; Mental Health First Aid; Food Safety; Fire Safety; Education and Training; Manual Handling; and Health and Social Care.

With a specialist team of subject matter experts on hand to support our Centres, including A&E Consultants, doctors, paramedics, nurses, physiotherapists and specialists in other sectors such as mental health, you can be confident that you are truly working with the industry experts.

Qualification overview

This qualification forms part of the QA Manual Handling suite of qualifications. The qualification and learning outcomes are based on:

- National Occupational Standards (NOS) related to the safe moving of people
- Recommendations of good practice outlined by the Health and Safety Executive (HSE)

This qualification explains the principles and practice of safer handling of people and objects. It outlines the reasons for safer manual handling, the legal requirements, the process of completing risk assessments to reduce the risk of harm and the additional considerations if the load you are moving is a person. Learners will have the opportunity to practice the principles of safer handling of people and objects when using equipment, on their own and as part of a team.

This qualification specification provides information for Centres about the delivery of the QA Level 2 Award in Moving People Safely (RQF) and includes the unit information, assessment methods and quality assurance arrangements.

Objective

The objective of the qualification is to benefit Learners through developing their understanding of the principles of manual handling of objects and people providing them with the opportunity to practise and apply these principles so they can operate in a safer working environment when moving people and objects.

Purpose

The purpose of this qualification is to develop knowledge and/or skills relevant to manual handling and moving people safely.

Intended audience

This qualification is ideal for people who work, or intend to work, in a role that involves assisting and moving people. It is suitable:

- As an introduction to those starting work which involves moving people
- For those returning to work where moving people is required
- As safety refresher training

Structure

This qualification contains 2 mandatory units with a Total Qualification Time (TQT) of 14 hours. Full details of these units are in *Appendix 1*.

Learners must complete all assessments in both units successfully within the registration period to achieve the qualification. The maximum period to achieve this qualification, including any referrals is 6 weeks.

TQT is the total number of hours required for a Learner to achieve this qualification. It has 2 elements:

- Guided Learning Hours (GLH) is the time a Learner is being taught and assessed under the immediate guidance of a Trainer/Assessor, which for this qualification is 12 GLH (minimum), and
- The number of hours a Learner will reasonably be likely to spend in preparation and study, including assessment, as directed by, but not under the immediate guidance or supervision of a Trainer, e.g. pre-course reading, which for this qualification is 2 hours

Other units

No other units can be combined to count towards the QA Level 2 Award in Moving People Safely (RQF) qualification.

Relationship with other related qualifications

Units in this qualification may appear in other health and safety qualifications that contain multiple units.

Learning gained from this qualification can be found in other qualifications, e.g. QA Level 2 Award in Principles of Manual Handling (RQF) and QA Level 2 Award in Safe Moving and Handling (RQF).

Recognition of Prior Learning (RPL)

Recognition of Prior Learning (RPL) is a process for recognising any learning undertaken and/or attained by a Learner. The Learner must prove they have met some or all the learning outcomes and/or assessment criteria for this qualification before RPL can be considered.

Any evidence submitted as RPL must be valid, authentic, reliable, current, sufficient and specific.

In some cases Centres may need to carry out mapping against QA learning outcomes and assessment criteria to confirm comparability of qualification certificates and/or evidence being submitted. Mapping templates created by QA must be used for this process. Please see the *QA Recognition of Prior Learning (RPL) Policy* for further details.

RPL is considered for this qualification with the following potential outcomes:

- Reduction or exemption of learning outcomes or Guided Learning Hours for the units
- Exemption of all assessments for the units

RPL for this qualification **must** be approved by QA prior to implementation. Note: Charges may apply.

Entry requirements

Learners must be at least 16 years old on the first day of the training.

There are no other formal entry requirements but to benefit from the learning we advise that Learners have a minimum of Level 1 in literacy.

Other course requirements

Due to the practical nature of this course, Learners should wear appropriate clothing and footwear, e.g. trousers and flat footwear.

Progression

The QA Level 2 Award in Moving People Safely (RQF) may be used towards other qualifications at the same and higher level, plus aid career progression in a relevant profession.

Some possible routes of progression are:

- QA Level 2 Award in Health and Safety in the Workplace (RQF)
- QA Level 2 Award in Health and Safety in Health and Social Care (RQF)
- QA Level 2 Award in Principles of Risk Assessment (RQF)
- QA Level 3 Award in Health and Safety in the Workplace (RQF)
- QA Level 3 Award in Risk Assessment (RQF)

Requalification requirements

We recommend you refresh your training every 3 years.

Qualification approval requirements

Qualsafe Awards requires the Centre:

- To have appropriate policies, systems and procedures in place
- To appoint suitable individuals from their personnel team to train, assess and quality assure their QA qualifications
- To have suitable and adequate venues, equipment and learning resources

In order to secure and maintain approval from QA, Centres need a minimum staffing requirement for each qualification suite they deliver, which for this qualification is:

One Trainer/Assessor	Responsible for the delivery and assessment of qualifications
One Internal Quality Assurer	Responsible for quality assuring the delivery, assessment and awarding of this qualification

Qualsafe Awards requires the Centre staff to read and understand QA's key policies and procedures, and to abide by their contents.

Trainers

All Trainers should have the skills, knowledge and experience to be able to teach and demonstrate the subject. Each Trainer must be approved by Qualsafe Awards and provide evidence of:

1. A relevant vocational qualification (see *Vocational qualifications* table)
2. A formal teaching/training qualification (see *Teaching qualifications* table)

Vocational qualifications	
Degree or Dip HE in a relevant subject such as physiotherapy, nursing and occupational therapy	Advanced qualifications in Moving People Safely
Ofqual Regulated Level 3 or above Moving People qualification	Suitable Moving People Safely Instructor Course



Teaching qualifications	
B.Ed, M.Ed	City and Guilds Teacher's Certificate or equivalent
PGCE, PCET, Cert Ed	Ofqual Regulated Level 3 Award and Level 4 Certificate in Education and Training
NVQ Level 3 in Learning and Development	PTTLS, CTTLS, DTTLS
NVQ Level 4 in Learning and Development	Further Education Teacher's Certificate

(If relevant qualifications or experience do not appear on this list, please provide us with details as these alternatives could be acceptable.)

Trainers are expected to keep up to date with the subject area and provide evidence of continuing professional development (CPD).

Assessors

There is no requirement for a separate Assessor when delivering this qualification. Once Trainers have been approved to deliver the qualification, they can assess Learners.

It is best practice for Trainers to hold a formal (regulated) assessing qualification or attend relevant Assessor CPD training with an Awarding Organisation (AO). However, as a minimum, Trainers must follow the principles outlined in the current *National Occupational Standards for Learning and Development: Standard 9 – Assess learner achievement*. Centres must be able to prove this.

Internal Quality Assurers

Internal Quality Assurers (IQAs) must be vocationally competent and have a relevant vocational qualification (see *Vocational qualifications table*) **and**:

- Hold (or be working towards) a quality assurance qualification **or**
- Have attended QA approved IQA training relevant to this qualification **or**
- Hold an assessing qualification and follow the principles outlined in the current *National Occupational Standards for Learning and Development: Standard 11 – Internally monitor and maintain the quality of assessment* (Centres must be able to prove this)

It is best practice for IQAs to hold a formal (regulated) IQA qualification and to hold, or be working towards, a formal (regulated) teaching qualification.

Full details of the Centre's requirements for internal quality assurance are in the *QA Centre Quality Assurance Guidance*.

Note: IQAs cannot quality assure a course for which they were the Trainer and/or Assessor.



Venue and equipment

Quality training involves using premises conducive to learning and it is a Centre's responsibility to make sure all venues used for training and assessment purposes are suitable and adequate – whether these are hired or in-house training rooms. They must also comply with all current legislation.

In addition, it is important to use a wide range of equipment and learning resources to support delivery.

As a minimum, Centres must make sure their venues, equipment and other resources include:

Area	Requirements:
Training venue	The training venue must meet acceptable health and safety standards and be conducive to learning, with sufficient: Size, floor surfaces, seating, writing surfaces, toilet facilities, ventilation, lighting, heating, access, exits, cleanliness, absence of distracting noise. The theory assessment space should allow Learners to sit at least 1 metre apart to prevent collusion.
Audio visual (AV) equipment and training aids	Sufficient AV equipment and training aids to facilitate learning using varying teaching methods.
Learning materials	Provide Learners with clear and accurate reference books/handouts covering the topics included in the qualification.
Small loads	Provide a minimum ratio of 1 small load to every 4 Learners.
Trolley applicable to the environment for which the Learner is training or a wheelchair or pushchair	Provide 1 trolley, wheelchair or pushchair as a minimum. If possible provide more than 1 piece of equipment to give each Learner more opportunity to practise their skills.
Large box or alternative load applicable to the Learner's working environment	Provide 1 large load as a minimum for Learners to practise their manual handling task as part of team. If possible provide more than 1 load to give each team more opportunity to practise their skills. The load should be big enough to accommodate all team members so each member of the team has a good hand hold.
Moving people equipment applicable to the Learner's working environment	Provide equipment to complete the selected moving people assessments. This could include: chair with arms, handling belt, hoists, profiling bed, slide sheet, slings, straps, transfer board or a wheelchair.

Note: Learners should sit at least 1 metre apart to prevent collusion during the theory/multiple choice question paper assessment.

Course/Centre administration

Registering Learners

Register Learners with Qualsafe Awards in accordance with the guidance in the *QA Centre Handbook*.

Certification

After a Learner has completed an assessment, unit or qualification, whether they have passed or not, Centres must enter the details and assessment results on the Customer Portal at: www.qualsafeawards.org

Centres will be given login details and guidance on using the Customer Portal when they are approved to deliver a QA qualification.

The Learner receives a certificate on achieving this qualification.

The certificate date is the date the Learner achieves the final unit.

QA have developed a verification tool that means the validity of every certificate can be verified online. This verification tool can be found on the QA website.

Delivery and support

Learner to Trainer ratio

To maintain the quality of training and assessment, make sure the class ratio is no more than 12 Learners to 1 Trainer. The assessment space should allow Learners to sit at least 1 metre apart to prevent collusion during the theory/multiple choice question paper assessment.

Note: You should never allow more Learners on the course than you can cater for during the assessment.

Delivery plan

Qualsafe Awards provides Centres with a complimentary course programme and detailed lesson plans, which are carefully designed to meet the objective of this qualification and the needs of Learners, making sure Learners are adequately prepared for the assessments.

Centres not using QA lesson plans, which are created and provided free, must submit their own delivery plan and have it approved by us **before** delivering this qualification. Note: Charges may apply. The delivery plan should:

- Include a course timetable and detailed lesson plans, clearly showing the required subjects and criteria/ learning outcomes are covered and the minimum 12 guided learning hours are met
- Be carefully designed to meet the objective of this qualification and the needs of Learners, making sure Learners are adequately prepared for the assessments
- Be emailed to: info@qualsafeawards.org

Learning materials

Centres must provide each Learner with suitable reference materials that cover the lesson plans and learning outcomes for this qualification. We recommend:

- *Safe Moving of Objects & People Made Easy* by Shona Eyre

Centres can choose alternative books or other learning materials but these **must be approved** by Qualsafe Awards prior to use. Note: Charges may apply.

Ongoing support

Qualsafe Awards Centres should provide appropriate levels of support to Learners throughout the qualification. The purpose of the support is to:

- Assess knowledge and competence in relation to learning outcomes and the detailed assessment criteria of the units within the qualification, see *Appendix 1*
- Give Learners feedback on their progress and how they might be able to improve

Assessment

Methods

Qualsafe Awards has devised assessment tools to make sure Learners are assessed against the required knowledge, skills and understanding, as detailed in the learning outcomes and assessment criteria shown in *Appendix 1*. Centres should download all assessment papers from the Customer Portal in advance of the course. For each unit there are:

- Practical assessments – observed by the Trainer throughout the course, with the results of each learning outcome recorded on the practical assessment paperwork, see *QA Guide to Assessing Manual Handling Qualifications*. There are 6 practical assessments for this qualification:
 - Solo Manual Handling
 - Team Manual Handling
 - Using equipment
 - Solo supporting or moving a person
 - Moving a person using equipment
 - Moving a person as part of a team
- Theory assessment/multiple choice question papers – there is 1 paper per unit for each Learner and Learners should answer all the questions under ‘examination’ conditions, see *QA Multiple Choice Question Paper Guidelines*:
 - Maximum time allowed for Unit 1 and Unit 2 is 25 minutes each
 - Minimum mark for Unit 1 and Unit 2 is 11 out of 15 for each unit to be considered for an overall ‘Pass’.

Note: Centres should download all assessment papers from the Customer Portal in advance of the course.

Access to assessment

Qualsafe Awards is committed to equality when designing the assessments for this qualification. Centres can make sure they do not unfairly exclude the assessment needs of a particular Learner by following the QA Access to Assessment Policy to determine whether it is appropriate to make a:

- Reasonable adjustment or
- Special consideration

When a reasonable adjustment is made or requested, e.g. written or theory assessment delivered verbally, Centres must complete a Reasonable Adjustment Form and send it to QA with any relevant supporting evidence. Centres should retain a copy of this form for their own records.

Learners may be eligible for special consideration if they have been affected by adverse circumstances beyond their control. A Special Consideration Request Form should be completed and sent to QA for consideration with along supporting evidence prior to implementation. Centres should retain a copy of this form for their own records.

Note: If you have any suggestions for improvements, please let us know.

Learners should be informed about the Centre’s and QA’s appeals procedures and how they can access these.



Specific equality issues relevant to this qualification

It is important no Learner is turned away from a training course due to disabilities or physical impairments. To assess competence and gain certification however, the Learner will need to demonstrate certain practical skills. For instance, the Learner must be assessed performing practical tasks such as moving objects manually, as per *QA Guide to Assessing Manual Handling Qualifications*. To pass the assessment, the Learner must demonstrate the required practical skills without assistance from a third party (unless authorised by QA following a reasonable adjustment request).

Informal record of achievement

If a Learner with disabilities cannot perform 1 or more of the practical tasks required, it may be possible for the Centre to provide a letter recording the learning outcomes that the Learner achieved. The letter should clearly state that “this record of achievement does **not** constitute a QA Level 2 Award in Moving People Safely (RQF)”.

Quality assurance

Centre internal quality assurance

The Centre is required to sample a reasonable amount of assessments as part of the quality assurance of the qualification. This standardisation of assessment across Learners and Trainers is to make sure there is fairness and consistency in assessment practices. The arrangements for this should be included in the Centre’s approved internal quality assurance policy.

Centres must retain all Learner documents and records for a period of 3 years and make sure these are available for review by Qualsafe Awards or our representatives, e.g. External Quality Assurers (EQAs), on request.

Qualsafe Awards external quality assurance

Qualsafe Awards operates a system of ongoing monitoring, support and feedback for approved Centres across the United Kingdom.

QA employs a risk based model to decide the frequency of external quality assurance activity.

Further details of the Qualsafe Awards’ external quality assurance programme are available in the *QA Centre Quality Assurance Guidance*.



Further information

Contact us

If you have any queries or comments we would be happy to help you, contact us:

Email: info@qualsafeawards.org

Tel: 0845 644 3305

Useful addresses and websites

- Qualsafe Awards, City View, 3 Wapping Road, Bradford, BD3 0ED
www.qualsafeawards.org/home
- Office of Qualifications and Examinations Regulation (Ofqual):
www.gov.uk/government/organisations/ofqual
- Scottish Qualifications Authority (SQA) Accreditation: <http://accreditation.sqa.org.uk>
- Qualifications Wales: www.qualificationswales.org
- Health & Safety Executive (HSE): www.hse.gov.uk



Appendix 1 – Qualification units

Qualification unit 1

The QA Level 2 Award in Moving People Safely (RQF) has 2 units that Learners are required to complete in order to achieve the qualification.

Title:	Unit 1 Manual Handling Safety at Work
GLH:	6
Level:	2
Learning outcomes <i>The Learner will:</i>	Assessment criteria <i>The Learner can:</i>
1. Understand the importance of safe manual handling	1.1 Recognise the potential injuries and ill health associated with incorrect manual handling 1.2 Distinguish employer's and employee's duties relating to manual handling at work 1.3 Identify the consequences for non-compliance with health and safety requirements at work
2. Know how manual handling risk assessments contribute to improving health and safety	2.1 Recognise the definitions of 'hazard' and 'risk' in the context of manual handling work 2.2 Identify the process for carrying out a manual handling risk assessment 2.3 Recognise the principle of the risk control hierarchy when applied to manual handling
3. Understand the principles, types of equipment and testing requirements associated with manual handling safety	3.1 Identify safe movement principles associated with manual handling 3.2 Recognise the types of equipment designed to be used for manual handling tasks 3.3 Identify the requirements for the testing, servicing and examination of manual handling and lifting equipment
4. Be able to apply safe manual handling principles	4.1 Demonstrate efficient and safe manual handling principles when: <ul style="list-style-type: none"> a. applying effort to, or moving a load or object manually on their own b. when using manual handling aids and equipment c. when undertaking a manual handling task as part of a team



Qualification unit 2

Title:	Unit 2 Moving People Safely
GLH:	6
Level:	2
Learning outcomes <i>The Learner will:</i>	Assessment criteria <i>The Learner can:</i>
1. Understand the personal safety, health and dignity issues relating to the movement of a person by others	1.1 Recognise the potential impact to a person who is moved incorrectly 1.2 Identify the ways in which the dignity, health and safety of the person being moved can be preserved
2. Understand how a personal handling plan and risk assessment reduce the risk of injury to everyone involved in moving a person	2.1 Identify the process of risk assessment in relation to moving a person 2.2 Recognise the control measures that might be used to reduce the risks associated with moving people 2.3. Identify the content of a personal handling plan 2.4. Distinguish the states of functional mobility a person who needs to be moved might have
3. Understand the principles, types of equipment and testing requirements associated with moving people safely	3.1 Identify safe movement principles associated with moving people 3.2 Recognise the types of handling or lifting equipment designed to be used for moving people 3.3 Identify the requirements for the testing, servicing and examination of people handling or lifting equipment
4. Be able to apply safe principles when moving a person	4.1 Demonstrate efficient and safe movement principles when: a. applying effort to support or move a person manually on their own b. using movement aids and equipment c. moving a person as part of a team



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